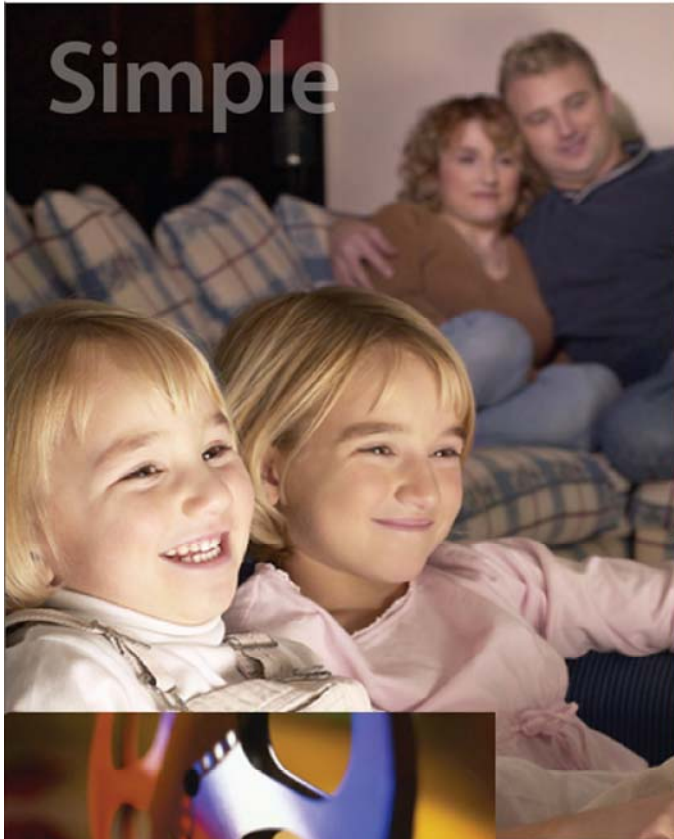
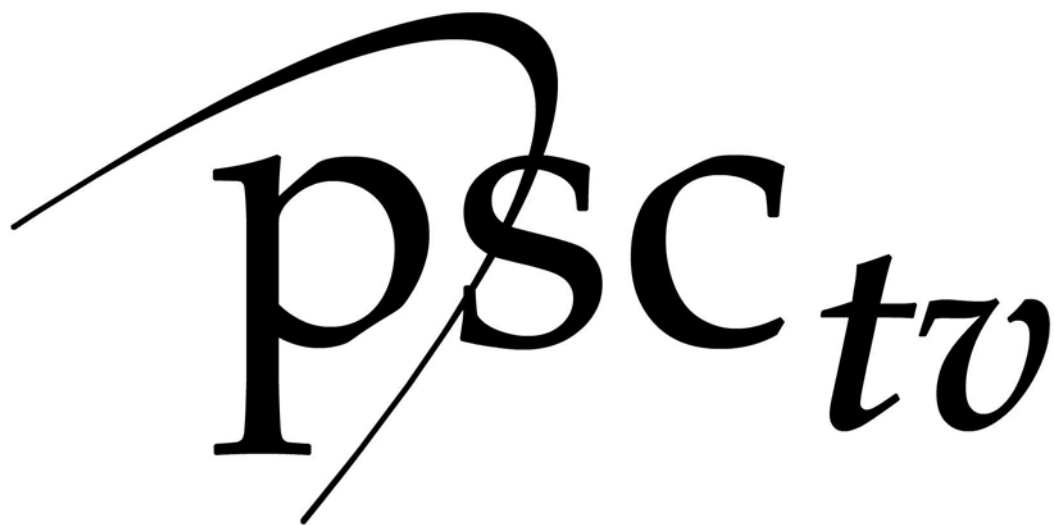


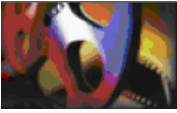
User Guide

*Video-on-Demand
& Pay-Per-View*





USER GUIDE
Video-on-Demand &
Pay-Per-View



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VIDEO-ON-DEMAND (VOD)

Welcome to Video-on-Demand (VOD) from PSCtv. Video-on-Demand is the new way to rent movies and/or other programs. No more running to the video store and searching for a movie you haven't seen, only to find it already out. With PSCtv's VOD, you can watch a new release or an old favorite, without leaving the comfort of your home.

PSCtv's VOD allows you to pick what you want to watch, when you want to watch it. Unlike Pay-Per-View, which lets you rent programs only at specific times, you can rent a movie and watch it whenever you want and as many times as you want in the next 24 – 72 hours, depending on the program. And, like a rented video tape or DVD, you can pause, fast forward or rewind the program. Most movies are available for 24 hours no matter the time you watch the program. However, movies and programs licensed by Buena Vista Pay Television are available for 72 hours. Buena Vista Pay Television includes Disney studio content with titles from Walt Disney Pictures, Touchstone Pictures, Hollywood Pictures, Miramax Films, and Pixar Animation Studios. These movies are marked "3 day rental" in the Rental Vault.

PSCtv's Video-on-Demand is automatically offered to each PSCtv customer. If you do NOT want access to Video-on-Demand, please contact our office and ask that we cancel VOD access on your account.

NOTE: The PIN # default for Video-on-Demand (VOD) is "0". This VOD PIN # may be changed by the Primary User – see Page 63 in the PSCtv User Guide or call PSC's office and we can change the VOD PIN # for you. **For Parental Control, we recommend changing the VOD PIN #, allowing you to set controls for the Sub Users renting and/or viewing of rentals.**

NOTE: Monthly spending limits can be set per User and/or Sub User. **For Parental Control, we recommend setting a monthly dollar limit for each Sub User allowed to rent through VOD.**

Please refer to the PSCtv User Guide for information on:

Login Information – Page 13

User Information (including Sub Users) – Page 61

Setting Up Parental Controls – Page 41

Channel Blocking – Page 55

Settings Menu – Page 38

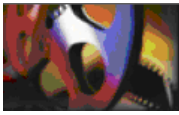
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PPV Purchase – Page 41

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USING PSCtv's VOD

1. Open the PSCtv Menu by pushing the BLUE MENU button.



Figure 1

2. Use the BLUE ARROW buttons to highlight the Rentals icon. (See Figure 1)
3. Press the BLUE OK button.

RENTAL GUIDE

You have two options available for finding a movie you want to watch with PSCtv's VOD. You can look at all programs available in alphabetical order or you can browse the programs by Category. The categories include: New Release, Action, Comedy, Drama, Animation, Adventure, Biography, Children, Family, Foreign, Horror, Nature and Science, Romance, Science Fiction, Talk Show Specials, Thriller, Western, Sports and Suspense. Instructions for both are on the following pages.



VIEWING ALL RENTALS



Figure 2

1. Use the BLUE ARROW buttons to highlight the All icon. (See Figure 2)
2. Press the BLUE OK button.

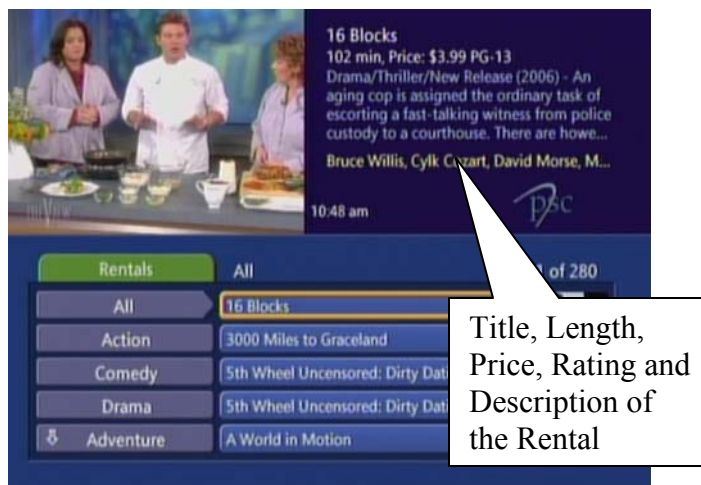
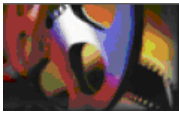


Figure 3

3. Available rentals will appear in alphabetical order. (See Figure 3)
4. Use your BLUE ARROW buttons to move up and down the list of available rentals.
5. The rental title, length, price, rating and a brief description of the video will be displayed in the upper right of the screen. (See Figure 3)



VIEWING RENTALS BY CATEGORY



Figure 4

1. Use the BLUE ARROW buttons to highlight a category. (See Figure 4)
2. Click the BLUE OK button.



Figure 5

3. A list of the available movies in that category will be displayed on the right.
4. Use the BLUE ARROW buttons to highlight an interesting selection.
5. The rental title, length, price, rating and a brief description of the video will be displayed in the upper right of the screen. (See Figure 5)



VIEWING A TRAILER

A Trailer is a short descriptive advertisement for the movie. Many times these are the same advertisements that were seen on your local broadcasting television channels for this movie when it first came to studios.



Figure 6

1. With the movie highlighted, select the movie by pressing the BLUE OK button. (See Figure 6)



Figure 7

2. **If** there is a Trailer available for the rental, there will be a Play Trailer icon on the list. To view the trailer prior to renting the video, use the BLUE ARROW buttons to highlight the Play Trailer icon. (See Figure 7)

NOTE: There is no charge to view a movie trailer.

3. Press the BLUE OK button.

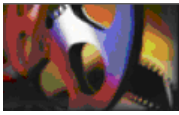


Figure 8

- Information about the movie will be displayed at the bottom of the screen at the beginning of the Trailer. (See Figure 8)

NOTE: To stop a trailer, press the STOP button ■ on the remote.

PURCHASING A RENTAL

NOTE: There are some Video-On-Demand (VOD) rentals available at no charge. Please note the price in the information on the screen when rental is highlighted.



Figure 9

- Use the BLUE ARROW buttons to highlight the movie to be rented. (See Figure 9)
- Press the BLUE OK button.



Figure 10

3. Use the BLUE ARROW buttons to highlight the Rent icon. (See Figure 10)
4. Press the BLUE OK button.



Figure 11

NOTE: Share Rental allows the primary account holder to share programs with other Sub Users. If you do not highlight the Share Rental icon, other Sub Users in the household will not be allowed to view the movie. **This can be used as a parental control.**

5. If this is a rental that is to be shared within a household where there is one or more Sub Users, use the BLUE ARROW buttons to highlight the Share Rental checkbox. (See Figure 11)
6. Press the BLUE OK button to turn on sharing.



Figure 12

7. Use the BLUE ARROW buttons to highlight the PIN box. (See Figure 12)
8. Enter a numerical password with the GRAY NUMBER/LETTER buttons on the remote or press the BLUE OK button to bring up the on-screen keypad.



Figure 13

9. Use the BLUE ARROW buttons to highlight the letter or number to add to the password text.
10. Press the BLUE OK button to add that letter to the password text. (See Figure 13)
11. Repeat steps 9 and 10 until the entire PIN is entered.



Figure 14

12. When finished adding text to the PIN box, use the BLUE ARROW buttons to highlight the Done icon on the on-screen keypad. (See Figure 14)
13. Press the BLUE OK button.

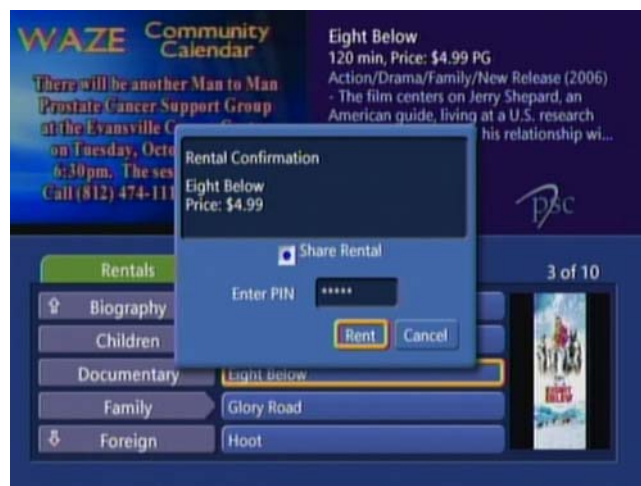


Figure 15

14. Use the BLUE ARROW buttons to highlight the Rent icon. (See Figure 15)
15. Press the BLUE OK button.



Figure 16

16. If an incorrect PIN # is entered when renting a VOD program, an “Invalid PIN” screen will be shown. Repeat steps 7 through 15 to correctly enter the PIN #. (See Figure 16)
17. After completing the Rental process, you can watch your rental again or resume a stopped rental by accessing it through the Vault. (See page 23 in this manual.)

CONTROLLING YOUR RENTAL

VIDEO INFORMATION

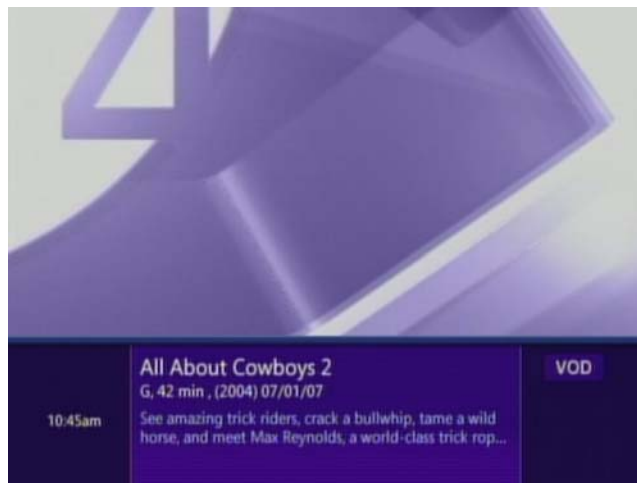


Figure 17

Information about your rented video is available by pressing the RED INFO button on your remote while watching the video. (See Figure 17)



PAUSING A RENTAL



Figure 18

1. While viewing a rental on the VOD, press the PAUSE button || on the Remote. The || icon will appear in the upper left of the screen and the program will stop. (See Figure 18)
2. To restart the program, press the PAUSE button || again or press the PLAY button ►.

FAST FORWARDING A RENTAL

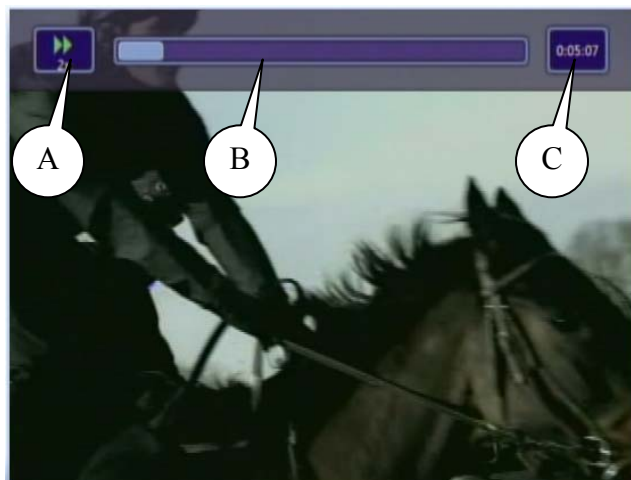


Figure 19

1. While viewing a video, press the FAST FORWARD button ►► on the remote.
2. The Fast Forward Icon (A) will appear in the upper left of the screen. (See Figure 19)

NOTE: Pressing the Fast Forward button ►► again will increase the Fast Forward speed. Fast Forward speed options are 2x, 4x, 10x and 25x normal viewing speed.



3. The Indicator Bar (B) displays a visual indicator of the current location within the length of the program.
4. The Timer Icon (C) in the upper right corner of the screen will indicate the time lapse during the fast forward process.
5. To stop Fast Forwarding the video, press the STOP button ■ or the PLAY button ► on the remote.

REWINDING A RENTAL



Figure 20

1. While viewing a rental, press the REWIND button ◀◀ on the remote.
2. The Rewind Icon will appear in the upper left of the screen. (See Figure 20)
NOTE: Pressing the Rewind icon again will increase the Rewind speed. Rewind speed options are 2x, 4x, 10x and 25x normal viewing speed.
3. The Indicator Bar icon displays a visual indicator of the current location within the length of the rental.
4. The Timer Icon in the upper right corner of the screen will indicate the time lapse during the fast forward process.
5. To stop Rewinding the rental, press the STOP button ■ or the PLAY button ► on the Remote.



STOPPING A RENTAL

1. Press the STOP button ■ on the remote.



Figure 21

2. The program will stop and the info bar will be displayed at the bottom of the channel being viewed prior to starting the Rental program. (See Figure 21)

RESUMING OR RESTARTING A RENTAL

1. Open the PSCtv Menu by pushing the BLUE MENU button.



Figure 22

2. Use the BLUE ARROW buttons to highlight the VAULT icon. (See Figure 22)
3. Press the BLUE OK button.

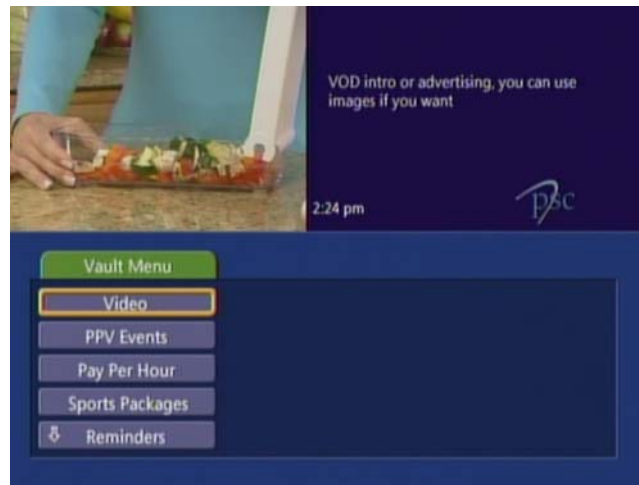
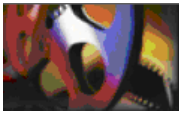


Figure 23

4. Use the BLUE ARROW buttons to highlight the Video button. (See Figure 23)
5. Press the BLUE OK button.



Figure 24

6. Use the BLUE ARROW buttons to highlight the rental you want to resume. (See Figure 24)
7. Press the BLUE OK button.



RESUME FROM STOPPING POINT



Figure 25

1. Use the BLUE ARROW buttons to highlight the Play From Last icon. (See Figure 25)
2. Press the BLUE OK button.

START FROM THE BEGINNING



Figure 26

1. Use the BLUE ARROW buttons to highlight the Play From Start icon. (See Figure 26)
2. Press the BLUE OK button.



RENTAL INFO

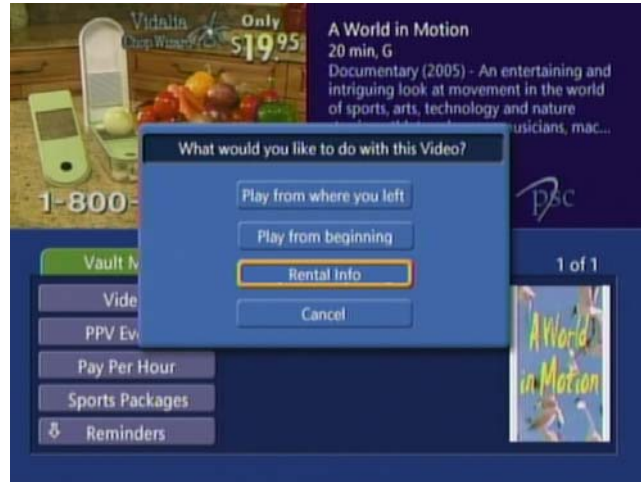


Figure 27

1. Use the BLUE ARROW buttons to highlight the Rental Info icon. (See Figure 27)
2. Press the BLUE OK button.



Figure 28

3. The rental's Title, Due Date (Date and Time Rental will expire) and Rating will be displayed. (See Figure 28)
4. Press the BLUE OK button to close the window.



PAY-PER-VIEW (PPV)

Pay-Per-View channels allow you to watch programs, movies or events in the privacy of your home. With PPV, a program has a set time when it is available for viewing. The program is not available for multiple viewings and once rented, although you can stop watching the program, cannot be cancelled.

USING PSCtv's PPV



Figure 29

1. To locate Pay-Per-View (PPV) events, press the **YELLOW GUIDE** button on the Remote to access the Electronic Program Guide (EPG). In the Guide, PPV Channels are indicated by a red background and the channel numbers begin at 400.
2. Use **BLUE ARROW** buttons to highlight a PPV Event to purchase. (See Figure 29)
3. Press the **BLUE OK** button.



ADDING A PPV CHANNEL TO FAVORITES LIST

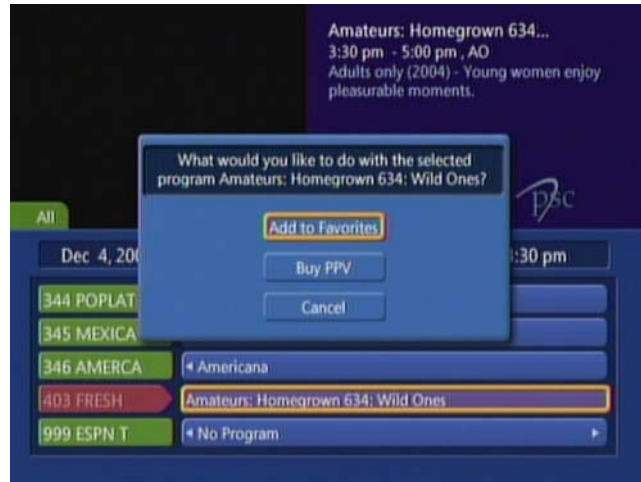


Figure 30

NOTE: PPV Channels can be added and removed from Favorites Lists in the same fashion as other channels. (For more information on Favorites, see page 19 in your PSCtv User Guide.)

PURCHASING A PPV EVENT

1. Use BLUE ARROW buttons to highlight a PPV Event.
2. Press the BLUE OK button.

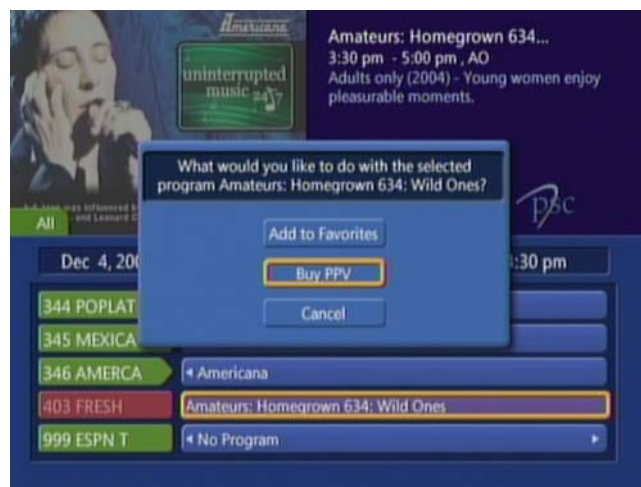


Figure 31

3. Use the BLUE ARROW buttons to highlight the Buy PPV icon. (See Figure 31)
4. Press the BLUE OK button.

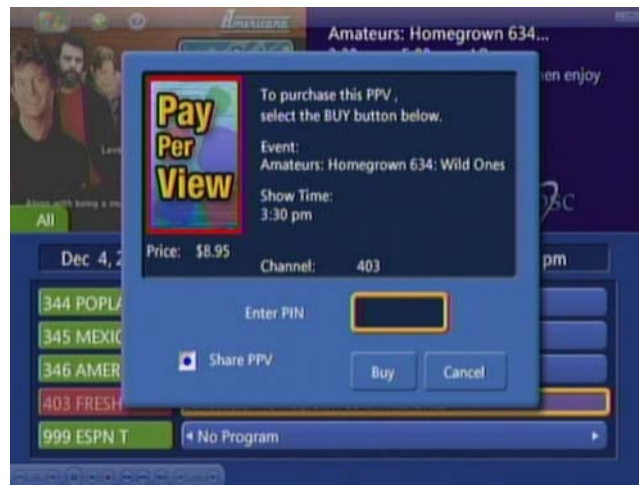


Figure 32

NOTE: Share PPV allows the primary account holder to share PPV Events with other Sub Users. If you do not highlight the Share Rental icon, other Sub Users in the household will not be allowed to view the movie. **This can be used as a parental control.**

5. If this is a rental that is to be shared within a household where there is one or more Sub Users, use the BLUE ARROW buttons to highlight the Share PPV checkbox.
6. Press the BLUE OK button to turn on sharing.
7. Use the BLUE ARROW buttons to highlight the Enter Pin box. (See Figure 32)
8. Enter a numerical password with the GRAY NUMBER/LETTER buttons on the remote or press the BLUE OK button to bring up the on-screen keypad.

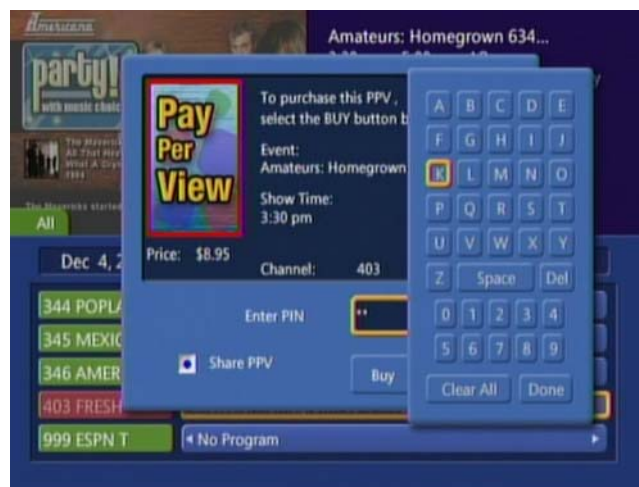


Figure 33

9. Use the BLUE ARROW buttons to highlight the letter or number to add to the password text. (See Figure 33)
10. Press the BLUE OK button to add that letter to the password text.
11. Repeat steps 9 and 10 until the entire PIN is entered.

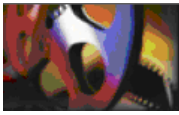


Figure 34

12. When finished adding text to the PIN box, use the BLUE ARROW buttons to highlight the Done icon on the on-screen keypad. (See Figure 34)
13. Press the BLUE OK button.

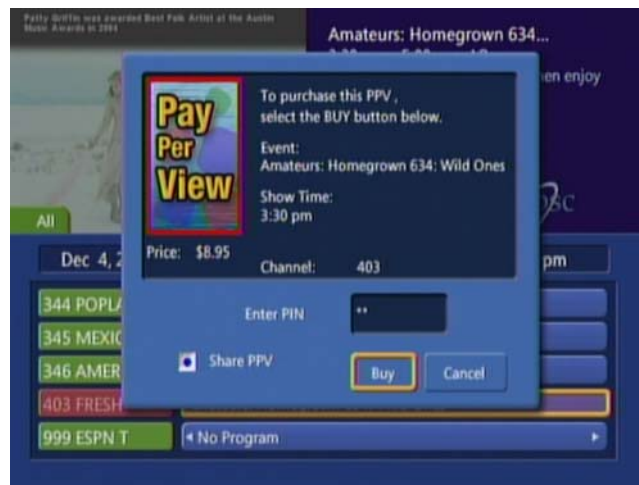


Figure 35

14. Use the BLUE ARROW buttons to highlight the Buy icon. (See Figure 35)
15. Press the BLUE OK button.

After completing the Rental process, if it is time for the event to begin, the event will start. Otherwise, the user will be returned to the channel that was being viewed prior to starting the PPV event selection process.

NOTE: A PPV Event can be set up with Autotune (see page 33 in your PSCtv User Guide) or the user can set a Reminder (see page 31 in your PSCtv User Guide).



VAULT

The Vault is where Video-on-Demand (VOD) or Pay-Per-View (PPV) Rentals purchased by a user are stored. It also holds information about Subscription Sports Packages (Not Currently Available), any Reminders the user has set, Messages from the provider and a log of Caller ID's.

ACCESSING THE VAULT



Figure 36

1. To access the Vault press the BLUE MENU button on the remote.
2. Use the BLUE ARROW buttons to highlight the Vault icon. (See Figure 36)
3. Press the BLUE OK button.

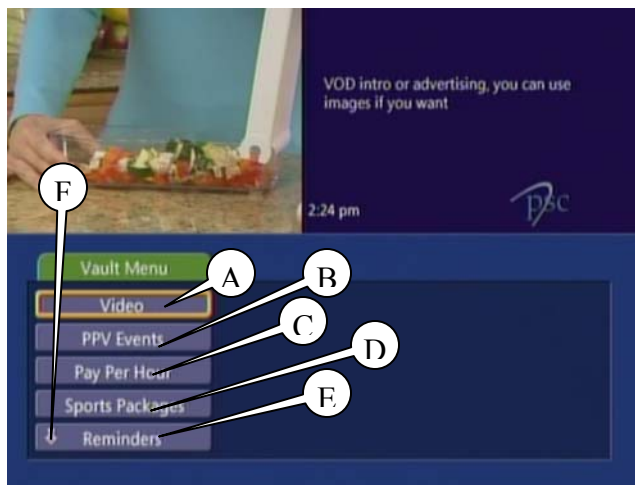


Figure 37

The following options will be available: (See Figure 37 & 38)



- A. Video – Location of all VOD Rentals purchased. (For information about playing a VOD rental, see Resuming or Restarting a Rental in the VOD section on page 17 in this manual.)
- B. PPV Events – Location of all PPV Event Rentals purchased.
- C. Pay Per Hour – Not available at this time.
- D. Sports Packages – Not available at this time.
- E. Reminders – A list of all Reminders and Autotunes the user has set. Reminders can be deleted from the list as follows:
 - a. Use the BLUE ARROW buttons to highlight a reminder.
 - b. Press the BLUE OK button.
 - c. Use the BLUE ARROW buttons to highlight the Delete icon.
 - d. Press the BLUE OK button.(For more information about Reminders and Autotune see page 31 or 33 of your PSCtv User Guide.)
- F. The Down Arrow – Indicates more selections in the menu. Use your BLUE ARROW buttons to move down the menu to view more Vault options.

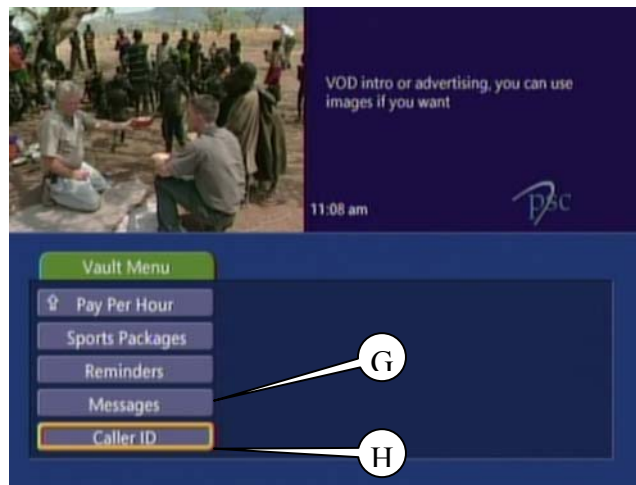


Figure 38

- G. Messages – A list of available messages from PSC.
- H. Caller ID – A log of all calls received with Caller ID.



VIEWING THE CALLER ID LOG



Figure 39

1. Use your BLUE ARROW buttons to highlight Caller ID. (See Figure 39)
2. Press the BLUE OK button.

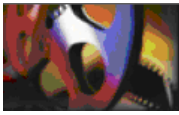


Figure 40

3. A log of past calls with their Caller ID information is displayed. (See Figure 40)

DELETING A CALLER FROM THE CALLER ID LOG

1. Use the BLUE ARROW buttons to highlight a call.
2. Press the BLUE OK button.
3. Use the BLUE ARROW buttons to highlight the Delete icon.
4. Press the BLUE OK button.



BILLING

A list of PPV, VOD and Video Package rentals made during the current month is available in the Billing tab, which can be found under MENU and then SETTINGS.

1. Open the Settings Menu. This will require entry of a password. (See Opening the Settings Menu section on page 38 in the PSCtv User Guide for more information if needed.)

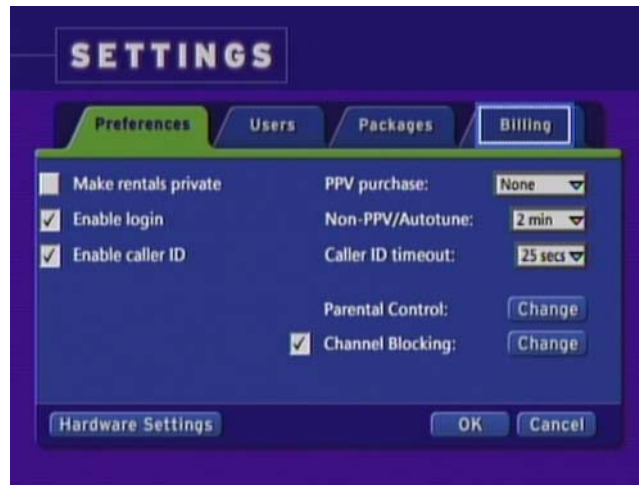


Figure 41

2. Use the BLUE ARROW buttons to highlight the Billing tab. (See Figure 41)
3. Press the BLUE OK button.

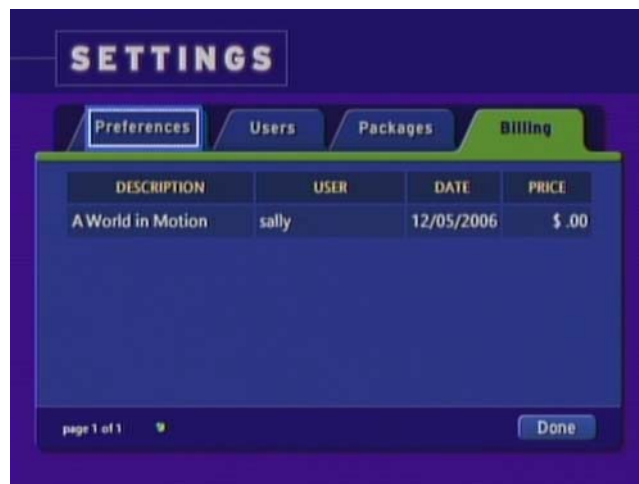


Figure 42

4. The Billing Tab shows all Rentals (VOD, PPV and Video Packages) sorted by date rented. The screen displays the Description (Title) of the rental, the user who rented it, the date of the rental and the price of the rental. (See Figure 42)



NOTE: The current PPV channels are Adults Only (AO). These channels may be blocked by the Primary User or set up to be viewed by the Primary User but not the Sub Users if desired. Please refer to the PSCtv User Guide for information on:

Login Information – Page 13

User Information (including Sub Users) – Page 61

Setting Up Parental Controls – Page 41

Channel Blocking – Page 55

Settings Menu – Page 38

Make Rentals Private – Page 41

PPV Purchase – Page 41

Non PPV/Autotune – Page 41

PIN # – Page 63

Set Allowance (Setting a monthly dollar limit per user) – Page 63

Also, when renting a PPV, the Primary User is given the option to “SHARE PPV” with Sub Users. Checking the SHARE PPV checkbox allows other Sub Users to view this PPV program. If you do NOT want Sub Users to view this rental, DO NOT CHECK THE SHARE PPV CHECKBOX. (See Page 21 in this guide.)

pSC *tv*

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